



香港浸信會醫院

Hong Kong Baptist Hospital

專業教育學院 Institute of Professional Education

Crisis Intervention Basics



Community Crisis Response Team Training

CNE Points : 18 (Pending)

This course provides a direction for management, potential rescuers and/or frontline crisis responders a systematic approach to understand the nature of crisis' response knowledge and skills to face small and large scale of traumatic events.

Course Code: CIB181101

Course Fee
Public: \$1,600
HKBH Staff: \$1,280

Session	Course Date	Course Time	Course Content
1	7 Nov 2018	All on <u>Wednesday</u> 18:30-21:30	Definition of Crisis
2	14 Nov 2018		Crisis Assessment
3	21 Nov 2018		Acute Stress Syndrome
4	28 Nov 2018		Post-traumatic Stress Syndrome
5	5 Dec 2018		Crisis Response Skills
6	12 Dec 2018		<u>Management Sessions :</u> - Death Notification - Organize A Crisis Response Team - Public Relation with Media

✓ Certificate of Attendance will be issued to participant who has an attendance rate not less than 90%

Course Venue

**Language: Cantonese with English PowerPoint*

7/F, Tower 3, Enterprise Square Phase 1, 9 Sheung Yuet Road, Kowloon Bay

Target Participant

Frontline medical professionals including nurses, medical doctors, para- medics, helping professionals including social workers, counselors, guidance teachers and faith community including spiritual leaders, pastors, deacons, priests, monks and corporate managers, human resource personnel and interested participants and management including HR and general management team.

Class Size 50

Application & Payment Method

- You may apply online at <http://www.hkbhipe.com> and mail crossed cheque to 7/F, Tower 3, Enterprise Square Phase 1, 9 Sheung Yuet Road, Kowloon Bay at least 2 weeks before course starts with :
- Crossed cheque payable to "Hong Kong Baptist Hospital" with the applicant's name, phone number & course name written on the back of the cheque



The Speaker's

Professional Profile ...

Dr Albert Chan is a Clinical Fellow and Approved Supervisor of the American Association for Marriage and Family Therapy, Associate Member of the American Psychological Association, and a member of the Ontario College of Social Workers. His additional professional certification include Basic and Advanced Certifications of Critical Incident Debriefing, Family Mediation, and Employment and Career Planning.

Dr Chan provides training and consultations to governmental departments, non-governmental organizations and corporations in North America, China, Singapore, Macau and Hong Kong. Training includes: Critical Incident Debriefing (Crisis Management), Fatigue Management, Working with Emotionally Disturbed Staff and Aggressive Customers, Cross Cultural Adjustment Management, and Career and Employment Planning and Coaching/ Employee Assistance and Human Resources Management programs include: Communication Skills, EQ, Positive Leadership, Assertion and Negotiation Parenting and Well-Being Workshops have earned recognition from local and international organizations such as MTR Corp., Prudential Assurance Co., Royal Scotland Bank, Hong Kong Chinese University, Police Force, Housing and Hospital Authority, American Express, IBM and Scotia Bank.

